

JOB DESCRIPTION

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| Job Title: | Water Quality Technician |
| Reports to: | Project Manager |
| Job Ref: | HRJ 075 |
| Department: | Field Services |
| Benefits: | Wessex Water Region |

OVERVIEW

The Water Quality Technician will be principally required to undertake Water Quality Flushing-related tasks; however, during periods of drought, there may be a requirement to participate in other water network-related activities, as directed by the client. The water quality flushing programme aims to reduce customer contacts regarding discolouration in the clean water network. It is part of a broader program to improve overall water network management and improve customer experiences.

MAIN DUTIES

- Working with the existing Wessex Water mains flushing team to complete the annual program of planned water quality flushing interventions to reduce the impacts of discolouration for Wessex Water customers.
- Providing systematic flushing of the clean water mains network in accordance with pre-planned schedules.
- Ensure all activities are completed in compliance with industry water hygiene and health and safety requirements.
- Operation of supply network valves and hydrants utilising calm network principles to achieve the desired flow rates.
- Carrying out continuous monitoring of water turbidity and chlorine levels alongside flow rates and volumes.
- Ensuring the appropriate pollution awareness and prevention measures are applied throughout operations.

SKILLS, EXPERIENCE AND QUALIFICATIONS

Essential

- Organised, logical, and with the ability to work accurately whilst maintaining high-quality standards and customer care focus.

HRJ 075 Water Quality Technician

- Good time keeping, reliable and hard working
- The ability to prioritise tasks and manage their workload effectively
- Good 'Digital Literacy', especially the use of Microsoft packages (Microsoft Excel)
- A strong team player who places emphasis on collaborative working and knowledge sharing
- Self-motivated individual with an eye for detail and a focus on customer service.
- Be able to work outdoors in all conditions, including at night.
- An excellent communicator
- A clean UK manual driving licence
- Prepared to travel to various sites throughout the client network (Somerset, Dorset, Wiltshire)

Desirable

- Some knowledge of clean water distribution networks and flushing is desirable